

Data Protection Statement

Luke Jerram Ltd

At Luke Jerram Ltd, we are committed to protecting and respecting your privacy. This Data Protection Statement explains how we collect, use, store, and protect your personal information in accordance with the UK General Data Protection Regulation (UK GDPR) and the EU General Data Protection Regulation (EU GDPR).

1. Who We Are

Luke Jerram Ltd is a registered company based in the United Kingdom, producing and managing artworks and events. We are the “data controller” of the personal information that we process.

2. What Information We Collect

We may collect and process the following types of personal data:

- Contact details (name, email address, telephone number, postal address)
 - Payment and invoicing details where relevant
 - Correspondence and communications with us
 - Event registration and participation information
 - Website usage data (cookies, analytics, IP address – where consent is given)
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3. How We Use Your Information

We process your personal data for the following purposes:

- To manage enquiries, bookings, and contracts
- To communicate news, opportunities, or events (where consent is given)
- To comply with legal and financial obligations
- To improve our services, website, and audience engagement

We will only use your personal data when we have a lawful basis for doing so, such as your consent, contractual necessity, compliance with a legal obligation, or our legitimate interests.

4. Sharing Your Data

We do not sell or rent your data to third parties. We may share your information with trusted service providers (such as payment processors, IT support, or mailing services) who act on our behalf and under strict data protection obligations. Where required, data may also be shared with regulatory authorities.

5. International Transfers

If your data is transferred outside the UK or EEA, we ensure appropriate safeguards are in place to protect your information in line with GDPR requirements.

6. Data Retention

We retain your personal data only for as long as necessary to fulfil the purposes we collected it for, including satisfying any legal, accounting, or reporting requirements.

7. Your Rights

Under data protection law, you have the right to:

- Access the personal data we hold about you
- Request correction of inaccurate information
- Request deletion of your personal data
- Restrict or object to processing in certain circumstances
- Withdraw consent (where processing is based on consent)
- Data portability (where applicable)

To exercise your rights, please contact us using the details below.

8. Security

We take appropriate technical and organisational measures to protect your data against loss, misuse, unauthorised access, disclosure, or alteration.

9. Contact Us

If you have any questions about this statement or how we handle your data, please contact:

Data Protection Officer

Luke Jerram Ltd

Unit 5.8 Paintworks, Bristol, BS4 3EH, UK

Email: info@lukejerram.com

Telephone: 0333 340 3382

10. Complaints

If you are unhappy with how we process your personal data, you may contact the UK Information Commissioner's Office (ICO) or your local supervisory authority in the EU.